

December 2014

That's a Great Question!

Why did you send me an email for a test that doesn't appear in my Available Tests?

When we send notifications about tests we send them to thousands of people who fit the basic requirements. Email messages this large are sent over a 24-hour period. If you weren't among the first to receive and open the email, some quotas may have filled before you even received it. If you fit into one of those filled quotas the test won't appear in your available tests.

Even though we highlight specific tests in our emails we hope you will check out *all* the tests available to you. Remember, we add new tests every day and you don't need to get an email invitation from us to see them!

It's Cold and Flu Season Again...

Remember, if you're sick, please don't come to a test. But *do* call to let us know you're not coming, so that we can replace your spot and so that you won't be penalized for missing the test.

We receive many cancellations at this time of year due to illness and bad weather. We often have openings for tests which may have been previously unavailable to you.

If you qualified for a test but no available sessions worked for you, check again! When we receive cancellations we open those spots up to those who have already qualified. You'll find them in your Session Selector on the website.



And The Winner Is...

Did you know that in addition to the money you earn for testing, you can also win prizes for completing various activities...from trying to qualify for specific tests to participating in challenges and contests!

We always post the winners of our contests and challenges in the News section of our website. We also post them on our Facebook page and Twitter.

For test-specific drawings, winners are posted on Facebook and Twitter. And of course, all winners are notified personally.

Enjoy Testing with FPI?

Tell your friends and family how easy it is to test with FPI! We regularly conduct tests in locations throughout the metro area. New testers may sign up at www.fpitesters.com, or call our Customer Care department at (763) 354-2776.

Customer Care: 763.354.2776 9-9 Mon-Fri 9-5 Sat www.fpitesters.com

Happy Holidays from all of us at FPI!



