



# The Scoop

## A Newsletter for FPI Testers

February  
2014



### Looking for Kids' Tests?

Find available tests for your kids by logging in to FPITesters.com using their PID and PIN. If you do not know these numbers, call Customer Care at (763) 354-2776 to request them. Most kids' tests take place on weekends, school holidays, and some evenings.

### That's a Good Question!

"Why can't I see all the tests listed in the emails I receive from FPI?" When we send an email notice for an available test it goes to thousands of testers over a period of 24 hours. During that time specific quotas based on age and gender may fill, even before the email drops into your inbox. If you fit into one of these filled quotas, the test will not be visible to you.

Don't forget: You don't need an email invitation to screen for tests. Just log in to FPITesters.com and click on Available Tests!

### What If My Test is Cancelled?

Although we hate to cancel tests there are rare occasions when it is unavoidable. When a test is cancelled our first priority is to notify our scheduled testers. Here is what you can expect from FPI:

- Immediate email notification of the cancellation. After you confirm receipt you will receive an email stating that your cancellation has been received. At that time you will be eligible to screen for other tests.
- Repeated attempts by phone to reach anyone who has not confirmed receipt of the email notice.

To ensure that you receive prompt notice of any changes or cancellations please keep your contact information complete and up to date.

### Enjoy Testing with FPI?

Tell your friends and family how easy it is to test with FPI! We are always in need of new testers. FPI regularly conducts tests in locations throughout the metro area. New testers may sign up at [www.fpitesters.com](http://www.fpitesters.com), or call our Customer Care department at (763) 354-2776. Thanks for spreading the word!

Just a reminder: we offer a fantastic fundraising program for non-profit organizations! Find the details at [www.fpitesters.com](http://www.fpitesters.com).

Customer Care:  
763.354.2776  
9-9 Mon-Fri 9-5 Sat  
[www.fpitesters.com](http://www.fpitesters.com)

**Thank you for being an FPI Tester!**  
*Taste Food. Get Paid.*



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