



FPI Testers Bill of Rights

Thank you for being a tester with Food Perspectives, Inc. (FPI). Your participation in our research studies is very important to us, and we value your opinions. Therefore, our relationship will be one of mutual respect and consideration. Our commitments to you, our FPI Tester, include the following:

- You will be consistently treated with respect and professionalism by all FPI staff.
- FPI will continually strive to ensure your participation in our research studies are fun, enjoyable experiences.
- Your personal information, including your name, address, email address and phone number will not be shared or sold.
- Your individual responses will remain confidential.
- You will always be told that it's FPI contacting you, and you will be advised of the nature of the call.
- You will not be sold anything or asked for money.
- You will be contacted at reasonable times, but if the time is inconvenient, you may ask to be re-contacted at a more convenient time for you.
- You may try to qualify and schedule for tests as you choose based on your availability and interests.
- You may opt out of our database at any time.
- Because FPI tests consumer products, sometimes there are production complications that require a test to be cancelled. In the event of a cancelled study, FPI will make all efforts to notify you no less than 24 hours prior to your scheduled time.
- You will not be recorded or videotaped at any test without your prior approval.
- You will be paid upon completion of a study. If, due to an administrative complication, a check is not available for you at the test site, a check will be mailed to you within one week. Please allow additional time for mail delivery.
- For Home Use Tests, your check will be mailed to you within two weeks of the final questionnaire due date. Please allow additional time for mail delivery.

- On occasion FPI conducts multi-day studies in which you must participate in all of the days in order to be paid. You will be paid upon completion of the final day of testing. You will not be paid a pro-rated amount for partial completion of a multi-day test; you must complete all days.
- FPI's testing program includes fundraising opportunities for nonprofit organizations. FPI reserves the right to NOT support/sponsor non-profit organizations that are hateful or discriminating in nature. FPI reserves the right to remove a nonprofit organization from its database for any reason, at any time.
- Testing opportunities with FPI do not constitute an employment relationship. Therefore, testers will not be eligible to receive unemployment benefits from FPI; any claim will be automatically denied.
- Food Perspectives, Inc. reserves the right to remove respondents from its database or from a test for any reason, at any time.

FPI Tester Test Day Requirements

To help ensure a positive testing experience for all involved, and to maintain the integrity of the research, FPI requires the following commitments from you:

Prior to the Test

- Refrain from smoking and alcohol consumption two hours prior to your session time.
- Avoid using perfumes, fragrances or scented lotions prior to your session time.
- Arrive at the test 15 minutes prior to your session start time for check-in.
 - Directions are available to all of our testing locations on our website at www.fpitesters.com, Tester Info, Driving Directions. They will also be included in your confirmation email.
 - Testers are responsible for getting themselves to the correct testing location on time. If you are late and cannot be seated for the test, you will not be paid.
- Bring a photo ID. You will be asked to show it during check-in.
- If you are unable to attend your session, please call our Customer Care Center at 763-354-2776 to cancel. Your attendance is very important to us. Testers who miss three scheduled tests without cancelling will be removed from our database, and no longer allowed to participate in future studies.
- Please cancel if you are ill. FPI reserves the right to dismiss testers who show signs of illness.

Arrival at the Test

- You will be asked to sign a Confidentiality Agreement prior to entering the testing room. This agreement states that you are agreeing to not discuss the products you have tested with anyone at the test or outside the testing area.
- After check-in, you will be asked re-screening questions. We need to ensure participants fit the profile required for each test. The re-screen is our last assurance of this fit. You were invited to test based on your answers to the initial screening questions. If your answers on the re-screen differ, you may no longer qualify to participate and will not be paid for that test.
- Unscheduled children under the age of 18 years cannot be left unattended at our test sites. We do not have staff to care for them. Please make arrangements for child care at an off-site location. Those who bring their unscheduled children to a test and plan to leave them unattended either in the waiting area or in our parking facilities will not be allowed to test and will not be paid.

During the Test

- All cell phones and electronic devices must be turned off during the testing session.
- Please refrain from talking with other FPI Testers during the test.

General Guidelines

- Physical or verbal abuse of any individual at a test site will not be tolerated.
- Respect all test location property.