



The Scoop

A Newsletter for FPI Testers

October 2014

Are You Up to the Challenge?

To help you get to know your new website, we've been holding weekly challenges, with the opportunity to win \$100 for completing each one. If you complete all five, you'll be entered into the grand prize drawing for \$500!

Challenge #3 presented some challenges of its own for some of our testers. We realize there were some issues when trying to log in and save your profile information. If you had problems completing this challenge and contacted Customer Care to let them know, your information was included in the \$100 drawing for this challenge.

We thank you for helping us identify those things that aren't working properly, and we're working hard to fix them. Please continue to screen for tests and update your profile. We are rapidly resolving these issues. If you continue to experience problems, just let us know so we can help. With your help, we'll make this website a great resource for all of our testers!

Did You Know...

We overbook for our tests to ensure that we have enough testers to meet our clients' needs. Occasionally, we have more testers attend than we can use. If you are ever turned away at a test because of overbooking, we will pay you half of the full payment (but we'll never pay less than \$25), and you will be immediately eligible to screen for other tests. And you'll have a little free time you weren't expecting!



Here's a Great Tip!

When you log in to the website, get in the habit of checking your **Session Selector** *before* doing anything else. Why? Because things change! If you qualified for a test but there were no openings that worked for you, there may be better options the next time you log in

We have many cancellations for each test, and each cancellation opens up a new spot for someone else. If you have already qualified for a test, those available spots will show up in your Session Selector.

Please be patient...it sometimes takes a few moments to load your available sessions.

Customer Care:
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Thank You For Being An FPI Tester!
Sharing Your Opinion Pays!

